

## **DATA ANALYST – SIU Major Investigations Team**

CNA Insurance is currently recruiting for a data analyst to work with our investigations team in conjunction with the claim unit to identify insurance fraud. Qualified candidates will have experience working with computer tools used in data analysis – i2 Analyst, NetMap, ViewLinkManager, ISO, etc.

**To apply for this position**, please go to CNA's Career Site at [www.cna.com/careers](http://www.cna.com/careers). Log into the system and upload your resume. A resume in a Word document is preferred. Once resume has been upload, please search for Requisition ID 8136. Open the position, read the job description, and hit "Apply to this job".

A formal job description follows:

Under strategic direction, is able to extract and analyze data from a variety of sources utilizing data mining applications. Provides technical support to Major Investigations Team in the enhancement of fraud identification capabilities for the purpose of identifying pursuable provider fraud and organized crime.

Performs a combination of the following duties in accordance with departmental guidelines:

1. Analyzes and evaluates data from multiple sources with the use of data mining applications and systems (e.g. i2, NetMap, ISO).
2. Is able to identify associations of potential fraud between data elements from multiple data sources.
3. Identifies areas of potential trends of fraud, prepares reports and presents findings to management.
4. Prepare cases for presentation to local prosecutors.
5. Assists in the training and communication of fraud trends and analysis tools.
6. Performs on-going evaluation of data integrity and data sources.
7. Updates proprietary SIU systems and other external data bases.
8. Responsible for creating ad hoc and standard reports for use by management.
9. Participates in evaluation of vendor services and product enhancements.

Additional Responsibilities:

1. Performs other essential duties as assigned.

Knowledge, Skills and Abilities

1. Solid knowledge of data mining applications and techniques, link analysis, predictive modeling.
2. Solid knowledge of industry, organization and claim data investigation practices and procedures.
3. Working knowledge of insurance claim principles, processes and procedures.
4. Ability to work independently

5. Strong analytical and problem solving skills
6. Ability to prioritize, manage and resolve unique and challenging projects.
7. Strong communication and presentation skills
8. Ability to exercise independent judgment and make sound business decisions effectively.
9. Solid verbal and written communication skills. Ability to effectively interact with internal business partners
10. Advanced skills in working with Excel and Access applications.
11. Knowledge of Microsoft Office Suite and other business related software systems.

#### Education and Experience

1. Bachelor's degree or equivalent.
2. Minimum 3 years experience as Data Analyst and/or Crime and Intelligence Analyst. Background with national insurance carrier, law enforcement, FBI, and/or the National Crime Bureau highly desired.