



Position: Inside SIU Adjuster

Position Summary:

Under general supervision the Inside SIU Adjuster will be responsible for accurate detection and in-depth investigation of questionable claims. Adjusts, evaluates claims and prepares recommendations to management. Coordinate efforts with industry Special Investigation units, claims personnel, counsel, law enforcement agencies, NICB or others. May require testifying in cases where law enforcement agencies pursue prosecution. May develop program awareness or conduct training seminars on the detection, deterrence, and prevention of fraud; may conduct investigative research for company personnel and agents. The position is an inside position located in Los Angeles,

Responsibilities:

- Conduct thorough investigation of questionable claims, including recorded statements, database searches, physical damage analysis and development of evidence necessary to determine the legitimacy of a claim
- At the direction of management, assist company personnel with investigations and the gathering of information needed to arrive at proper claims resolution.
- Prepare timely status reports to Management
- Analyze Company claim data to identify trends and patterns
- Work with law enforcement, attorneys and insurance agencies
- Completion of NICB and State DOI questionable claim submissions
- Coordinate and control investigations through outside vendors and experts when necessary and appropriate.
- Adjust claims in compliance with State DOI requirements.
- Any additional tasks assigned by management

Requirements:

- 4 Year Degree or a combination of education and a minimum of 2 years experience in the handling of automobile property and injury claims.
- Strong analytical skills and understanding of NICB indicators.
- Prior auto property, injury, first and third party SIU experience, law enforcement task force and/or relevant investigation experience preferred.
- Experience with Multi-State claims, compliance and fraud-related laws preferred.
- Excellent verbal and written communication skills
- Ability to communicate, negotiate and work in partnership with others.

If interested, contact Human Resources at 213-747-6492 Ext. 1427.

Contact: careers@waic.com

